Rental Conditions for the Holiday Home Casa Hofer

1. **Booking and Deposit**: To make a booking, we require your first name, surname, full address, phone number, and email address. You will receive a booking confirmation from us by post, fax, or email, which we ask you to return to us signed. The booking confirmation will contain our bank details and the deposit amount. The deposit must be paid within 5 days of receiving the booking confirmation. If the deposit is not paid, the booking will be subject to further rental offers. The remaining balance is due 40 days before the rental period begins.

Early Departure: No refund of the rental price will be provided in the case of early departure.

- 2. **Registration**: On the day of arrival, you must complete a registration form from the local tourism association. During your stay in the holiday home, the local tourism tax will be charged.
- 3. **Arrival / Departure**: The holiday home can be occupied from 4:00 PM on the arrival day and must be vacated and left broom-clean by 10:00 AM on the departure day.
- 4. **Occupancy**: The holiday home can accommodate a maximum of 7 people. If there are more than 7 people staying in the house, explicit permission must be obtained from the landlord. If this is not adhered to, you may be required to vacate the property immediately without any refund.

5. House Rules:

- The tenant is fully liable for any damages caused to the inventory or the house. Any damage must be reported immediately to the landlord. The costs will be charged to the tenant.
- **Deposit**: Upon taking possession of the house, a deposit of CHF 1000 must be paid in cash. The deposit will be refunded within 10 days after vacating the property, minus any deductions for damages.
- **Smoking**: Smoking is prohibited in the entire holiday home.
- **Pets**: Not allowed. Exceptions can only be granted in writing. Additional cleaning costs may apply.

6. Cancellation Fees:

- Up to 2 months before the arrival date: 10% of the total rental price.
- Up to 1 month before the arrival date: 50% of the total rental price.
- After this time, the entire rental price will be charged.

It is advisable to take out cancellation insurance, e.g., from <u>www.elvia.ch</u>.

7. **Jurisdiction Agreement**: Disputes arising from this contract will be decided by the competent authorities at the landlord's location.

Departure

Dear Guests, we hope you enjoyed your stay at Casa Hofer and had the chance to relax!

To ensure a smooth handover to the next tenants, we kindly ask for your cooperation:

- Please wash and store all dishes, including pans, fondue, and raclette kitchen appliances and utensils in the cupboards.
- Leave no food behind.
- Dispose of all waste, glass, etc., in the official yellow waste bags in the MOLOK container on Sartonserstrasse.
- Return furniture and inventory to their original places.
- Please tidy up the garden and seating area and dispose of any dirt/waste.
- Strip the beds (without the mattress protector) and place the linens in the basement.
- Leave the entire holiday home broom-clean.
- Clear the balcony and garden access after fresh snowfall.
- Have the tourism tax ready: CHF 4.50 per adult per day (CHF 31.50 for 7 days), CHF 2.25 per child under 12 years per day (CHF 15.75 for 7 days).
- Carport Charging: CHF 0.65 per kWh, capacity 11 kWh, payment will be settled based on registration and usage.

Thank you very much and we hope to see you again soon!